Appendix 1 – South Northants Council – Leadership Risk Register - end of September 2019 - Updated 11/10/19

Level of risk	How the risk should be managed
High Risk (16-25)	Requires active management to manage down and maintain the exposure at an acceptable level. Escalate upwards.
Medium Risk (10 -15)	Contingency Plans - a robust contingency plan may suffice together with early warning mechanisms to detect any deviation from the profile.
Low Risk (1 – 9)	Good Housekeeping - may require some risk mitigation to reduce the likelihood if this can be done cost effectively, but good housekeeping to ensure that the impact remains low should be adequate. Re-assess frequently to ensure conditions remain the same.

			Risk	Scorecard – Residual	Risks	
			bility			
		1 - Remote	2 - Unlikely	3 - Possible	4 - Probable	5 - Highly Probable
	5 - Catastrophic			L09		
	4 - Major		L04, L12	L07		
Impact	3 - Moderate			L01, L02, L03, LO5, L10, L11, L13 & L14	L06, & L08	
	2 - Minor					
	1 - Insignificant					

	Risk Definition										
Leadership	Strategic risks that are significant in size and duration, and will impact on the reputation and performance of the Council as a whole,										
	and in particular, on its ability to deliver on its corporate priorities										
Operational	Risks to systems or processes that underpin the organisation's governance, operation and ability to deliver services										

											1		
Ref	Name and Description of risk	Controls	Control assessment	Lead Member	Risk owner	Risk manager		ual risk le isting cor	evel (after ntrols)	Direct'n of travel	Mitigating actions (to address control issues)	Comments	Last updated
2019/20			Fully effective Partially effective Not effective				Probability	Impact	Rating				
1.01	Failure to react to external financial shocks, new policy and increased service demand. Poor investment and asset management decisions.	Medium Term Revenue Plan reported regularly to members. Monthly financial monitoring linked to performance monitoring.  Efficiency plan in place and balanced medium term  Highly professional, competent, qualified staff  Good networks established locally, regionally and nationally  National guidance interpreting legislation available and used regularly  Members aware and are briefed regularly  Participate in Northamptonshire Finance Officers work streams  Treasury management policies in place  Investment strategies in place  Regular financial and performance monitoring in place  Independent third party advisers in place  Regular bulletins and advice received from advisers  Property portfolio income monitored through financial management arrangements on a regular basis  Asset Management Strategy in place and embedded.  Transformation Programme in place to deliver efficiencies and increased income in	Fully  Fully  Partially  Fully  Partially  Fully  Partially  Fully  Partially  Fully  Partially  Partially  Partially  Partially  Partially  Partially	Councillor Peter Rawlinson	Martin Henry	Paul Hymers	3	3	9	$\leftrightarrow$	ED Finance and Head of Finance and Procurement recruited.  Overall Finance and Procurement resource enhanced through recent recruitment process. Additional resilience and resource for financial accounting and reporting engaged through external partners and agencies.  Investment strategy approach agreed for 18/19 and all potential investments to now be taken through the working groups prior to formal sign off. Robust review and challenge of our investment options to be regularly undertaken through our usual monitoring processes.  Timeliness and quality of budget monitoring particularly property income and capital to be improved. Financial Systems Project ongoing.  Financial Systems project reviewed to meet business needs.  Asset Management Strategy to be reviewed and refreshed in the new year.  Review of procurement and capital monitoring arrangements.  Finance support and engagement with programme management processes being implemented.  Integration and development of Performance, Finance and Risk reporting during 18/19.  Regular involvement and engagement with senior management across county as well as involvement in Regional and National finance forums.  Regular member meetings, training and support in place and regularly reviewed. Briefings provided on key topics to members.  Financial support and capacity being developed during 18/19 through development programme.  Regular utilisation of advisors.  Internal Audits being undertaken for core financial activity and capital.	Increased focus in this area with ongoing review, staff and member training and awareness raising. Monitoring of staff situation and potential impact of LGR.  Ensuring support is utilised from and provided by external partners and stakeholders.  Financial System Solution Project started to ensure future finance provision is fit for future and ensure alignment with potential future Unitary.  Integrated reporting being embedded and working well.	Risk reviewed 11/10/19 no changes
		the future	Partially										

Ref	Name and Description of risk	Controls	Control assessment	Lead Member	Risk owner	Risk manager		al risk lev		Direct'n of travel	Mitigating actions (to address control issues)	Comments	Last updated
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LO2	Statutory functions – Failure to meet statutory obligations and policy and legislative changes are not anticipated or planned for.	Embedded system of legislation and policy tracking In place, with clear accountabilities, reviewed regularly by Directors Clear accountability for responding to consultations with defined process to ensure Member engagement	Partially								Establish corporate repository and accountability for policy/legislative changes Review Directorate/Service risk registers	SMT receives a wide variety of reports and information to ensure that it gives its attention to strategy and horizon scanning. The SNC service plan is used to identify potential legal / regulatory changes required. The leadership risk register has been fully reviewed for the 2019/20 year. As functions separate, specific risk registers are reviewed and updated.	
		Risks and issues associated with Statutory functions incorporated into Directorate	Fully Fully Partially	Councillor lan McCord	Richard Ellis	Andrew Hunkin	3	3	9	$\leftrightarrow$	Ensure Committee forward plans are reviewed regularly by senior officers  Ensure Internal Audit plan focusses on key leadership risks	To ensure that SMT is fully sighted on all items, it has compiled an SMT tracker that links into the committee and BPM forward plans.  A template has been compiled that formalises and records more	
		Robust Committee forward plans to allow member oversight of policy issues and risk	Partially Partially								Develop stakeholder map, with Director responsibility allocated for managing key relationships Standardise agendas for Director / PFH 1:1s	comprehensively the meetings between senior staff and PHs.  Executive Director: Resources is a member of the Lawyers in Local Government organisation, that publishes weekly updates / reviews on legislative changes and best	
		Strong networks established locally, regionally and nationally to ensure influence on policy issues  Senior Members aware and briefed regularly in 1:1s by Directors	Partially  Fully  Partially								New NPPF published 05/03/18 will guide revised approach to planning policy and development management.  Allocate specific resource to support new projects/policies or statutory requirements e.g. GDPR	practice. Asst Cex appointed as DMO.  Action Plan being developed for GDPR and consideration being given to resourcing as part of the separation procedure.	

		Controls									Mitigating actions		
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LO3	Capacity - Loss of key Directors/ADs and limited ability to recruit reduces capacity at management level®	Arrangements in place to source appropriate interim resource if needed  Delegations to Chief Exec agreed to ensure timely decisions  HR / Specialist resource in place to support recruitment process and manage implications  Ongoing programme of internal communication	Fully  Fully  Partially  Fully	Councillor Ian McCord	Richard Ellis	Andrew Hunkin	3	3	9	$\leftrightarrow$	External support provided.  Resilience training programme for Assistant Directors in place. Also, Managers' Forum now in place, developing next in line tier of managers into a more confident cadre (and thinking of succession planning).	SMT has been in place from 1 January 2019 and all positions (including EAs and Pas) have been filled.  The revised senior mgt structure, established following the shift of Vesting Day, is in place  Additional resource in place to support the Northants Local Govt Re-organisation project (LGR). Additional communications resource in place to support LGR work.  Resilience training programme completed. Additional support and training and development identified and promoted through Staff Fayre and the Mgrs' Forum  Active consideration being given to SNC's strategic HR resource following agreement of the separation proposal Also OD Strategy framework being developed.	
L04	ensure sound local plans are submitted on time for each District.	Local Development Schemes are in place which detail the timeframes and deliverables to underpin the work  Resources are in place to support delivery including Barrister support for each Local Plan.  For issues which are solely within the control of SNC policies, plans and resources are in place  Reg 19 Plan currently at Examination in Public, Hearings have adjourned.  Statements of Community Involvement are in place.  SNC revised LDS approved September 2018	Fully Partially Partially Fully Fully	Councillor Phil Bignell	Jane Carr	Jim Newton	2	4	8	$\leftrightarrow$	Regular Portfolio briefings and political review  LDS updated as required	Joint Core Strategy Review consultation is currently underway, until October. Work has commenced with Milton Keynes and Aylesbury for new Joint Spatial Framework to address impact of proposed growth of Milton Keynes on its neighbours. Local Plan part 2 Modifications are due to be put before Planning Policy & Regeneration Strategy Committee on 18th September, and then published for a six week consultation.	changes
L05	Failure to ensure that critical services can be maintained in the event of a short or long term incident affecting the Councils' operations	Business continuity strategy in place  Services prioritised and recovery plans reflect the requirements of critical services  ICT disaster recovery arrangements in place  Incident management team identified in Business Continuity Strategy  All services undertake annual business impact assessments and update plans  Business Continuity Plans tested	Fully Partially Fully  Fully  Partially  Partially  Fully  Fully  Fully	Councillor Dermot Bambridge	Andrew Hunkin	Geoff Kent	3	3	9		Joint service impact assessments and BC plans completed with CDC, now being reviewed and SNC-only plans created Business Continuity Strategy drafted, being updated with delivery plan for summer 2019 BC exercise to be conducted in Summer 2019.  BC training to be agreed and rolled out to SNC staff in summer 2019.  Joint steering group in place, SNC-only group being set up summer 2019 SNC BC plans will be added to Resilience Direct for easy reference by end September 2019	Process to separate SNC BC plans from CDC joint plans reflecting separation process continues. BC awareness being raised at SNC which will lead to exercise to test robustness of plans.	

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LO6 - New Risk	Partners - Financial failure of a public sector partner organisation Failure to build the necessary partnership relationships to deliver our strategic plan. Failure to ensure the necessary governance of third party relationships (council businesses, partners symplians)	Robust governance/contract management framework in place for key third party relationships  Robust governance/contract management framework in place for key third party relationships  Training and development of senior officers/members to fulfil their responsibilities with partner organisations  Leader and CEO engaging at National and county level to mitigate impacts of potential service reductions for residents  Regular review and sharing of partnership activity/engagement at senior officer meetings	Partially  Partially  Partially  Partially  Partially	Councillor lan McCord	Andrew Hunkin	Geoff Kent	4	3	12	$\leftrightarrow$	Review existing arrangements/ contracts to ensure appropriate governance  Standard agenda item at senior officer meetings  Continue Institute of Directors training for Officers and Members	Third party governance review completed. Cllr and Officer appointments to Council owned companies have been reviewed and approved. Impact of potential NCC cuts reviewed for all plans and strategy changes proposed and / or made. Ongoing meetings with Chief Execs from across Northamptonshire to agree next steps for Unitary approach Ongoing meetings with wider health partners to ensure evidence based approach to investment in Wellbeing Directorate Services	
LO7	Failure to ensure that the local authority has plans in place to respond appropriately to a civil emergency fulfilling its duty as a category one responder	Dedicated Emergency Planning Officer in post to review, test and exercise plan and to establish, monitor and ensure all elements are covered Added resilience from cover between shared Environmental Health team, shared Environmental Services & SNC Housing Team's officers with appropriate skill (Bronze Incident Liaison Officers)  Senior management attend Civil Emergency training  Multi agency emergency exercises conducted to ensure readiness  All officers that are involved in emergency responses are trained for their roles  Full participation in Local Resilience Forum (LRF) activities	Partially Partially Fully Fully Fully Fully Fully	Councillor Dermot Bambridge	Jane Carr	Geoff Kent	3	4	12		There is a specific, fully trained SNC employed member of staff covering emergency planning as part of their job role. The new standalone SNC healthy communities team structure formalises this.  Active involvement in Brexit contingency planning being led by Northants LRF Desktop emergency planning exercise undertaken by Senior Managers in June 2019  Training for senior officers was completed in: June 2018; November 2018 & June 2019.  Senior managers have attended duty manager training .  The Inter Agency Group has met in: November 2018; January 2019; April 2019 to reflect on 2018 F1 Grand Prix and Moto GP and prepare for 2019. An IAG meeting took place on 19 June 2019 prior to the 2019 Grand Prix. Further IAG meeting to take place 13 August to review the Grand Prix and incorporate learning into the plans for Moto GP.  SNC is represented at the Local Resilience Forum		Risk reviewed 11/9/19 no changes

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L08	Health and safety - Failure to comply with health and safety legislation, corporate H&S policies and corporate H&S landlord responsibilities		Partially								The Corporate Health, Safety and Wellbeing Policy has been developed following restructure; and has been ratified and signed. An Action Plan has also been drafted and agreed.	SMT scheduled to receive regular updates from Senior H&S Officer. Health and Safety Policy for stand-alone SNC has now been ratified and signed. Executive Director: Resources named as Health and Safety Champion. Updated Corporate Arrangements have been drafted that reflect the current structure. Corporate Action Plan developed and agreed. This will be reviewed now that the Senior H&S Officer is in place.	
		Robust Health & Safety policies and Corporate H&S arrangements in place as part of an Integrated H&S Management System	. artury								All Assistant Directors to complete a H&S Checklist to provide a status on the management of H&S in their service areas following ratification of the new checklist format. Actions to be formalised into service plans & monitored at DMT Meetings	A Directorate Health and Safety Action Plan based on the AD Checklist has is in development. This will be complete by 31/10/19.	
		Corporate H&S Team in place to provide competent health and safety advice and guidance until SNC recruits a new Health and Safety Officer.	Partially	Councillor Peter Rawlinson	Andrew Hunkin	Staci Courtney	4	3	12	$\leftrightarrow$	The H&S function conducts reviews internally across all services and teams, the current scope will be expanded from topic-based themes to cover all elements of our overall H&S management system to ensure compliance with our standards.3. Action plan for Environmental Services has been drafted and is with the management team for review.	Internal Audit Schedule is under review to take into account the reduction in resources following split with CDC. Audits and inspections planned in for the rest of the year. A formal schedule will be created for 2020 and distributed for visibility.	
		Clearly identified accountability and responsibilities for Health and Safety established	Partially									Awaiting final sign off from the HR/Training	
		Directorate Health & Safety Improvement Plans established with embedded reporting	Partially Partially								Management of H&S training will now be included within the new eLearning programme.	Manager for training procurement and implementation. No update on this	
		Proactive monitoring of Health & Safety performance management internally									Good awareness in higher risk areas of the business, e.g. Environmental Services. However other areas need improved awareness of risk assessment process	This will form part of the directorate action plan.	
		Effective training regime in place for all staff	Fully Partially								Reviews of leases and performance monitoring to be carried out to satisfy the Councils providers/ contractors are managing	A compliance register is being created by the Property Investment & Contracts Manager	
		Positive Health & Safety risk aware culture	Partially								significant risks.	rroperty investment & contracts ividildgef	
		Corporate Health & Safety meeting structure in place for co ordination and	Partially								Environmental Services recruiting a dedicated H&S officer based at the depot		
		Corporate body & Member overview of Health & Safety performance via appropriate committee	Fully										
		Assurance that third party organisations subscribe to and follow Council Health & Safety guidelines and are performance managed where required	Partially										

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LO9	Cyber Security - If there is insufficient security with regards to the data held and IT systems used by the councils and insufficient protection against malicious attacks on the council's systems then there is a risk of: a data breach, a loss of service, cyber- ransom.	Managing access permissions and privileged users through AD and individual applications  Consistent approach to information and data management and security across the councils  Effective information management and security training and awareness programme for staff  Password security controls in place  Robust information and data related incident management procedures in place  Appropriate robust contractual arrangements in place with all third parties that supply systems or data processing services	Fully  Fully  Fully  Fully  Fully  Fully	Councillor Andrew Grant	Richard Ellis	Geoff Kent / David Spilsbury	3	5	15	$\leftrightarrow$	The cyber-essentials plus certification has now been passed.  Cyber-security was reviewed by Internal Audit in May 2017 and a review meeting was held on 30th August 2018. The output has been received and signed off with good progress summary noted.  The Regional Police Cyber Security Advisor gave the IT management team two training sessions (full cyber awareness Oct18 and table top DR exercise Nov18) followed by a series of all Council staff awareness sessions in January 2019. Mop-up on elearning options now being explored by IT and HR.  Complete the implementation of the intrusion prevention and detection system.  Agree Terms of Reference and re-implement the security forum at the Information Governance Group, with meetings to be held on a minimum quarterly basis. First meeting 10/10/2019, chaired by the Information Governance Manager.  Cyber Awareness e-learning available and will be part of new starters induction training.	- -	Risk reviewed 08/10/19 - Mitigating actions updated.
		Adequate preventative measures in place to mitigate insider threat, including physical and system security  Insider threat mitigated through recruitment and line management processes	Fully Partially Fully								Cyber Security issues regularly highlighted to all staff.  External Health Check undertaken April 2019, executive summary gives us a high security posture and no critical security issues.		

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/20	risk		Fully effective				exis	ting contr	rois)	travel			
2019/20			Partially effective Not effective				Probak	lmpa	Ratir				
L10		Safeguarding lead in place and clear lines of responsibility established											Risk reviewed
	vulnerable (adults and children) - Failure to										services. The Community Resilience Officer role due to be advertised w/c 19 Aug and interviews will take place w/c 26 Aug.	programme of training and awareness raising. SNC is considering purchasing	11/10/19 no changes
	follow our policies and										Interviews for Community Safety/Safeguarding Officer have taken	bespoke reporting software (to replace SIRI)	_
	procedures in relation to										place and new officer will commence employment on 2	to automate data capture and monthly	
	safeguarding vulnerable										September. Training for new standalone SNC staff with	reporting. SNC now has a standalone	
	adults and children or raising concerns about										responsibility for safeguarding being sourced. Ongoing internal awareness campaigns.	safeguarding policy in place. Also a separate SNC Safeguarding Leads meeting is being set	
	their welfare		Fully								· -	up with champions in key service areas.	
			Fully								Ongoing external awareness campaigns		
		'See it, Report it' mechanism in place to be used as/when a member of staff identifies a safeguarding concern	Fully								Annual refresher and new training programmes including training for new members		
		Staff Safeguarding Training Framework in place	•								SNC are researching options for safeguarding training provider for		
											SNC ready for when full separation is completed and access to		
											OSCB is unavailable. Training monitoring to be developed through new HR/Payroll system. Standalone SNC staff list recording		
											safeguarding training being developed with HR.		
			Partially								sareguaraning training seeing descriped that this		
		Safer recruitment practices and DBS checks for staff in regulated roles		Councillor Ian	Jane Carr	Jo Barrett	3	3	9	$\leftrightarrow$	Continue to attend Child exploitation groups		
			Fully	McCord						` '			
		Membership of the Child Exploitation Sub Group	Partially										
		Local Safeguarding Children and Adults Board Northamptonshire pathways and									AD Wellbeing & Community Safety Officer attended training re:		
		thresholds observed									new referral forms/referral framework from NCC.		
			Fully										
			Fully										
		Representation on the Northamptonshire Safeguarding Boards (children and adults)	Partially										
		Annual Section 11 return compiled and update report sent to NCC as requested (NSCB	,										
		ala not want a formal 511 retain,	Fully										
		Chair the South Northants Multi-Agency Risk Assessment Conference (MARAC)	Fully										
		Safeguarding included as factor for consideration as part of tendering process	- 1	1									
			Partially										
		Contracts with service providers include safeguarding expectations and right to audit	Partially										
		where relevant  Monitoring of commissioned providers to ensure adequacy of safeguarding	. aradiny										
		arrangements	Partially										
L11		Annual business planning	Partially								Support for shareholder and client side capacity regularly	ů i	Risk reviewed
	through council owned companies	Financial planning	i di daliy								reviewed. Relevant training being provided. Resilience and support being developed across business to	SNC.	10/10/19 no changes
	companies		Partially	Councillar Dat	A no al						monitor and deliver projects.		changes
		Corporate governance mechanisms		Councillor Peter Rawlinson	Andrew Hunkin	Paul Hymers	3	3	9	$\leftrightarrow$	Skills and experience being enhanced to deliver and support		
			Partially	Naviiiisoii	HUHRIH						development, challenge and oversight.		
		-	Partially										
		Business casing											

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L12	Financial sustainability of third party suppliers	Contracts in place to cover default.	Partially								Meetings take place when required with suppliers to review higher risk areas.	The Council continues to monitor suppliers financial stability and meets with suppliers	Risk reviewed 10/10/19 no
		Business continuity planning	Partially	Councillor Peter Rawlinson	Martin Henry	Paul Hymers	2	4	8	$\leftrightarrow$		when required. Financial company insight being gained through use of monitoring tools and financial advice.	changes
L13	Local Government	Leader and CEO engaging at national and county level to mitigate impacts of potential	Partially								Standing item at senior officer meetings - regular review of risk		Risk reviewed
	Reorganisation - Proposals for local government	service reductions for residents.  Planning for the impact of separation of joint working arrangements between CDC ad SNC is underway. Additional senior leadership resources are in place/planned for SNC.	Partially								and control measures.  Dedicated resource applied - Asst Ch Exec, LGR Finance Lead, and Senior Project Manager		8/10/19 comments updated
	reorganisation impacts on the provision of services		Partially	Councillor Ian	Richard Ellis	Peter Holt	3	3	9	$\leftarrow$	Fortnightly dedicated hour-long session for LGR coordination, about to be supplemented (October 2019) by fortnightly follow-up		
	to residents and communities.	Regular review and sharing of partnership activity/engagement at senior officer meetings	Partially	McCord	RICHAIU EIIIS	Peter Hort	3	3	9	$\leftrightarrow$	Change Champions to be recruited amongst front line staff		
			Partially								Close working in place with LGR Workstream staff, working across the eight authorities, but based (p/t) in SNC (for those working on		
L14	Corporate Governance -		Partially								Standing item at senior officer meetings – regular review of risk	Collaboration Agreement in place and all	Risk reviewed
	Failure of corporate governance leads to	ethical walls policy etc.  Clear accountability and resource for corporate governance (including the	Partially								and control measures  Review of constitution to take place following separation	service schedules developed for all services that require ongoing joint working. The	8/10/19. Comments
	negative impact on	shareholder role).	Partially								(2019/20)	service schedules were reviewed by SNC	updated
	service delivery or the implementation of major	Corporate programme office and project management framework. Includes project	Partially								Implementation of corporate programme office	during September, and are now being considered by CDC.	
	projects providing value to customers. Failure of corporate governance in terms of	and programme governance.  Internal audit programme aligned to leadership risk register.	Partially								Full review of HR policy to be undertaken during 2019/20		
	major projects, budgets or council owned companies impacts upon	Training and development resource targeted to address priority issues; examples include GDPR, safeguarding etc.	Partially	Councillor Ian McCord	Richard Ellis	Andrew Hunkin	3	3	9	$\leftrightarrow$	Monitoring Officer attends management team meetings	Review of constitution will be completed by the end of the calendar year	
	financial sustainability of	HR policy framework.	Partially										
	the councils, and potentially exposes Council to legal challenge/action. 2	Annual governance statements	Partially									Reconciliation review of capital programme and strategic projects being undertaken	